## Application for a premises licence to be granted under the Licensing Act 2003

## PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

## I/We All Work and Social Operations Limited

(Insert name(s) of applicant)

apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in Part 1 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003

## Part 1 – Premises details

	ss of premises or, if none, ord d Floor and Mezzanine, Lov	· 1		1
Post town	Manchester		Postcode	M3 4FP

Telephone number at premises (if any)	
Non-domestic rateable value of premises	<b>£Under construction</b>

## Part 2 - Applicant details

Please	state	whether you are applying for a premises licen	ce as	Please tick as appropriate
a)	an i	individual or individuals *		please complete section (A)
b)	a po	erson other than an individual *		
	i	as a limited company/limited liability partnership	$\square$	please complete section (B)
	ii	as a partnership (other than limited liability)		please complete section (B)
	iii	as an unincorporated association or		please complete section (B)
	iv	other (for example a statutory corporation)		please complete section (B)
c)	a re	ecognised club		please complete section (B)
d)	a cl	narity		please complete section (B)

e)	the proprietor of an educational establishment		please complete section (B	8)
f)	a health service body		please complete section (B	<b>B</b> )
g)	a person who is registered under Part 2 of the Care Standards Act 2000 (c14) in respect of an independent hospital in Wales		please complete section (B	8)
ga)	a person who is registered under Chapter 2 of Part 1 of the Health and Social Care Act 2008 (within the meaning of that Part) in an independent hospital in England		please complete section (B	3)
h)	the chief officer of police of a police force in England and Wales		please complete section (B	8)
•	ou are applying as a person described in (a) or (b) p elow):	lease c	confirm (by ticking yes to or	ne
	carrying on or proposing to carry on a business whice ses for licensable activities; or	ch invo	plves the use of the	$\boxtimes$
I am r	naking the application pursuant to a			
	statutory function or			
	a function discharged by virtue of Her Majesty's p	prerog	ative	

# (A) INDIVIDUAL APPLICANTS (fill in as applicable)

Mr	Mrs	] ]	Miss		Ν	Лs		Other Title (for example, Rev)	
Surname						Fi	st na	mes	
Date of birt	Date of birth I am 18 years old or over Please tick yes							yes	
Nationality									
Current resid address if dif premises add	fferent from	m							
Post town								Postcode	
Daytime con	ntact telep	ohone	numb	er					
E-mail addr (optional)	ess								
Where applicable (if demonstrating a right to work via the Home Office online right to work checking service), the 9-digit 'share code' provided to the applicant by that service (please see note 15 for information)									

## SECOND INDIVIDUAL APPLICANT (if applicable)

Mr 🗌	Mrs [	] Miss		Ms	Other Title (for example, Rev)		
Surname				First na	imes		
Date of birt	h		I am 1	8 years old or	over 🗌 Plea	ase tick yes	
Nationality							
Where applicable (if demonstrating a right to work via the Home Office online right to work checking service), the 9-digit 'share code' provided to the applicant by that service: (please see note 15 for information)       Current residential address if different from premises address							
Post town					Postcode		
Daytime con	Daytime contact telephone number						
E-mail addr (optional)	ess						

## **(B) OTHER APPLICANTS**

Please provide name and registered address of applicant in full. Where appropriate please give any registered number. In the case of a partnership or other joint venture (other than a body corporate), please give the name and address of each party concerned.

Name All Work and Social Operations Limited
Address C/O Allied London, Suite 1, Bonded Warehouse, 18 Lower Byrom Street, Manchester, England, M3 4AP
Registered number (where applicable) 14802607
Description of applicant (for example, partnership, company, unincorporated association etc.) Private limited company

Telephone number (if any)

E-mail address (optional)

#### Part 3 Operating Schedule

When do you want the premises licence to start?	DD       MM       YYYY         0       2       1       2       0       2       3
If you wish the licence to be valid only for a limited period, when do you want it to end?	DD MM YYYY

Please give a general description of the premises (please read guidance note 1)

Part ground floor and basement of Lower Campfield Market. The wider building is to be used as a co-working space, with this area to be a café/bar/event space within the building. It will be used primarily by tenants of the co-working space but will also be accessible to the general public.

The area is outlined in red on the attached plan.

If 5,000 or more people are expected to attend the premises at any
one time, please state the number expected to attend.

What licensable activities do you intend to carry on from the premises?

(please see sections 1 and 14 and Schedules 1 and 2 to the Licensing Act 2003)

Prov	vision of regulated entertainment (please read guidance note 2)	Please tick all that apply
a)	plays (if ticking yes, fill in box A)	
b)	films (if ticking yes, fill in box B)	
c)	indoor sporting events (if ticking yes, fill in box C)	
d)	boxing or wrestling entertainment (if ticking yes, fill in box D)	
e)	live music (if ticking yes, fill in box E)	
f)	recorded music (if ticking yes, fill in box F)	
g)	performances of dance (if ticking yes, fill in box G)	
h)	anything of a similar description to that falling within (e), (f) or (g) (if ticking yes, fill in box H)	

Provision of late night refreshment (if ticking yes, fill in box I)	$\boxtimes$
Supply of alcohol (if ticking yes, fill in box J)	$\square$

In all cases complete boxes K, L and M

A

<b>Plays</b> Standard days and timings (please read			Will the performance of a play take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	
	guidance note 7)			Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read gui	dance note 4)	
Tue					
Wed			State any seasonal variations for performing p guidance note 5)	<u>lays</u> (please re	ad
Thur					
<b>F</b> ·					
Fri			Non standard timings. Where you intend to us for the performance of plays at different times the column on the left, please list (please read g	to those listed	<u>l in</u>
Sat			· · · · · · · · · · · · · · · · · · ·		,
Sun					

	Standard days and timings (please read		<u>Will the exhibition of films take place</u> <u>indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	
0	guidance note 7)		(prouse roud guidance note 5)	Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read gui	dance note 4)	
Tue					
Wed			State any seasonal variations for the exhibition read guidance note 5)	<b>1 of films</b> (plea	se
Thur					
Fri			Non standard timings. Where you intend to us for the exhibition of films at different times to column on the left, please list (please read guida	those listed in	_
Sat					
Sun					

B

С

Standa timing	r <b>sporting</b> rd days a s (please ce note 7	nd read	Please give further details (please read guidance note 4)
Day	Start	Finish	
Mon			
Tue			<b><u>State any seasonal variations for indoor sporting events</u></b> (please read guidance note 5)
Wed			
Thur			Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list (please read guidance note 6)
Fri			
Sat			
Sun			

entert	<b>g or wres</b> ainments rd days a		Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	
timings (please read guidance note 7)			Dutdoors Both		
Day	Start	Finish		Both	
Mon			Please give further details here (please read gui	dance note 4)	
Tue					
Wed			State any seasonal variations for boxing or wro entertainment (please read guidance note 5)	estling	
Thur					
Fri			Non standard timings. Where you intend to us for boxing or wrestling entertainment at differ listed in the column on the left, please list (plea	ent times to t	hose
Sat			note 6)		
Sun					

Standa	Live music Standard days and timings (please read guidance note 7)		Will the performance of live music take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	
0	guidance note 7)		(prouse read gurdance note 5)	Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read gui	dance note 4)	
Tue					
Wed			State any seasonal variations for the performation (please read guidance note 5)	nce of live mu	<u>sic</u>
Thur					
Fri			Non standard timings. Where you intend to us for the performance of live music at different t listed in the column on the left, please list (plea	imes to those	
Sat			note 6)		
Sun					

E

Standa	<b>Recorded music</b> Standard days and timings (please read guidance note 7)		Will the playing of recorded music take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	
0	guidance note 7)			Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read gui	dance note 4)	
Tue					
Wed			State any seasonal variations for the playing of (please read guidance note 5)	f recorded mu	<u>sic</u>
Thur					
Fri			Non standard timings. Where you intend to us for the playing of recorded music at different t listed in the column on the left, please list (plea	imes to those	
Sat			note 6)		
Sun					

F

dance			Will the performance of dance take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	
Standard days and timings (please read guidance note 7)		read	(prouse roud guidance note 5)	Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read gui	dance note 4)	
Tue					
Wed			State any seasonal variations for the performation (please read guidance note 5)	nce of dance	
Thur					
Fri			Non standard timings. Where you intend to us for the performance of dance at different times the column on the left, please list (please read g	s to those liste	d in
Sat					
Sun					

G

descri falling (g) Standa timing	<b>ing of a s</b> <b>ption to t</b> <b>g within</b> ( and days a s (please ace note 7	hat e), (f) or nd read	Please give a description of the type of entertainn providing	nent you will b	e
Day	Start	Finish	Will this entertainment take place indoors or	Indoors	
Mon			<u>outdoors or both – please tick</u> (please read guidance note 3)	Outdoors	
				Both	
Tue Wed			Please give further details here (please read gui	dance note 4)	
Thur			State any seasonal variations for entertainment description to that falling within (e), (f) or (g) guidance note 5)		
Fri					
Sat			Non standard timings. Where you intend to use the premises for the entertainment of a similar description to that falling within (e), (f) or (g) at different times to those listed in the column on the left, please list (please read guidance note 6)		<u>s</u>
Sun					

<b>refres</b> Standa	Late night refreshment Standard days and timings (please read		Will the provision of late night refreshment take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	
timings (please read guidance note 7)				Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read gui	dance note 4)	
Tue					
Wed			State any seasonal variations for the provision refreshment (please read guidance note 5)	<u>of late night</u>	
Thur					
Fri	23:00	00:00	Non standard timings. Where you intend to us for the provision of late night refreshment at d those listed in the column on the left, please list	ifferent times	
Sat	23:00	00:00	guidance note 6)		
Sun					

I

Standa timing	y of alcoh rd days a s (please 1	nd read	<u>Will the supply of alcohol be for</u> <u>consumption – please tick</u> (please read guidance note 8)	On the premises	
guidan	ce note 7)	)		Off the premises	
Day	Start	Finish		Both	$\square$
Mon	10:00	23:00	State any seasonal variations for the supply of read guidance note 5)	<b>alcohol</b> (pleas	e
Tue	10:00	23:00			
Wed	10:00	23:00			
Thur	10:00	23:00	Non standard timings. Where you intend to us for the supply of alcohol at different times to the column on the left, please list (please read guida	nose listed in t	
Fri	10:00	00:00			
Sat	10:00	00:00			
Sun	10:00	23:00			

State the name and details of the individual whom you wish to specify on the licence as designated premises supervisor (Please see declaration about the entitlement to work in the checklist at the end of the form):

Name Anthon	y Powell
Date of birth	
Address	
Postcode	
	nce number (if known)
191258	
	ing authority (if known)
Manchester Ci	ity Council

J

**Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children** (please read guidance note 9).

# L

open t Standa timing	<b>premise</b> to the pub and days a s (please ice note 7	olic nd read	State any seasonal variations (please read guidance note 5)
Day	Start	Finish	
Mon	00:00	24:00	
Tue	00:00	24:00	
Wed	00:00	24:00	
			Non standard timings. Where you intend the premises to be
Thur	00:00	24:00	open to the public at different times from those listed in the column on the left, please list (please read guidance note 6)
Fri	00:00	24:00	•
Sat	00:00	24:00	
Sun	00:00	24:00	•

# K

## $\mathbf{M}$

Describe the steps you intend to take to promote the four licensing objectives:

## a) General – all four licensing objectives (b, c, d and e) (please read guidance note 10)

Please see attached operating schedule and policies.

## b) The prevention of crime and disorder

Please see attached operating schedule and policies.

## c) Public safety

Please see attached operating schedule and policies.

## d) The prevention of public nuisance

Please see attached operating schedule and policies.

## e) The protection of children from harm

Please see attached operating schedule and policies.

## Checklist:

#### Please tick to indicate agreement

•	I have made or enclosed payment of the fee.	$\square$
•	I have enclosed the plan of the premises.	$\square$
•	I have sent copies of this application and the plan to responsible authorities and others where applicable.	$\square$
•	I have enclosed the consent form completed by the individual I wish to be designated premises supervisor, if applicable.	$\boxtimes$
•	I understand that I must now advertise my application.	$\square$
•	I understand that if I do not comply with the above requirements my application will be rejected.	$\square$
•	[Applicable to all individual applicants, including those in a partnership which is not a limited liability partnership, but not companies or limited liability partnerships] I have included documents demonstrating my entitlement to work in the United Kingdom or my share code issued by the Home Office online right to work checking service (please read note 15).	$\bowtie$

## IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PURSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN OFFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED.

## Part 4 – Signatures (please read guidance note 11)

**Signature of applicant or applicant's solicitor or other duly authorised agent** (see guidance note 12). If signing on behalf of the applicant, please state in what capacity.

Declaration	• [Applicable to individual applicants only, including those in a partnership which is not a limited liability partnership] I understand I am not entitled to be issued with a licence if I do not have the entitlement to live and work in the UK (or if I am subject to a condition preventing me from doing work relating to the carrying on of a licensable activity) and that my licence will become invalid if I cease to be entitled to live and work in the UK (please read guidance note 15).
	• The DPS named in this application form is entitled to work in the UK (and is not subject to conditions preventing him or her from doing work relating to a licensable activity) and I have seen a copy of his or

	her proof of entitlement to work, or have conducted an online right to work check using the Home Office online right to work checking service which confirmed their right to work (please see note 15)				
Signature					
Date	3 <sup>rd</sup> November 2023				
Capacity	Solicitors and Authorised Agents				

For joint applications, signature of 2<sup>nd</sup> applicant or 2<sup>nd</sup> applicant's solicitor or other authorised agent (please read guidance note 13). If signing on behalf of the applicant, please state in what capacity.

Signature	
Date	
Capacity	

	e (where not previo lication (please read			for correspond	ence associated	
Post town				Postcode		
Telephone number (if any)						
If you would prefer us to correspond with you by e-mail, your e-mail address (optional)						

## **OPERATING SCHEDULE**

## A) The Prevention of Crime and Disorder

- 1. The premises shall operate a CCTV system that complies with the minimum requirements of the GMP Licensing Team.
- 2. The premises licence holder must ensure that:
  - (i) Cameras are located within the premises to cover all public areas (not including the toilets) and all entrances and exits;
  - (ii) The system records clear images enabling the identification of individuals;
  - (iii) All recorded footage is securely retained for a minimum period of twenty-eight days;
  - (iv) The CCTV system operates at all times the premises are open for licensable activities;
  - (v) All equipment must have constant and accurate time and date generation;
  - (vi) The CCTV system is fitted with security functions to prevent recordings being tampered with;
  - (vii) There is at least one member of trained staff at the premises during opening hours able to provide viewable copies on request to police or authorised local authority officers as soon as is reasonably practicable in accordance with all relevant data protection legislation.
- 3. SIA registered door supervisors shall be employed at the premises in accordance with a risk assessment, to be carried out by the DPS.
- 4. When employed, all door supervisors on duty at the premises must correctly display their current SIA accreditation and be briefed on their responsibilities and relevant company operating procedures before they commence duty.
- 5. When employed, all door supervisors shall wear high visibility armbands.
- 6. When employed, a register of door supervisors shall be maintained at the premises and shall include:
  - (i) The SIA registration number of door staff on duty;
  - (ii) the identity of each member of door staff;
  - (iii) the dates and times the door staff are on duty.
- 7. At all times that the premises are open to the public for licensable activities, at least 1 member of staff and 1 member of door staff (when employed) must have completed Action Counters Terrorism (ACT) Awareness e-learning training. In addition, a minimum of 1 on-duty manager and 1 on-duty security supervisor/manager must also have attended a Counter Terrorism (CT) Awareness session delivered by Counter Terrorism Policing North West (CTPNW) trained personnel as soon as reasonably practicable. If not completed, they must have registered to attend a course and be able to provide evidence of this if requested by a police officer or authorised officer of the licensing authority.
- 8. The Designated Premises Supervisor must have attended a CT Awareness training session delivered by CTPNW-trained personnel as soon as is reasonably practicable. In all cases, within 28 days of a new Designated Premises Supervisor being named on the licence, they must have registered to attend a course and be able to provide evidence of this if requested by a police officer or authorised officer of Manchester City Council.
- 9. There must be a documented security assessment, which must incorporate counter terrorism measures for the premises. The assessment shall be routinely reviewed and must be reviewed following the elevation of the change of the national threat level. All reviews shall be documented.

- 10. Within 28 days of the granting of the licence, the premises licence holder shall evaluate any risks identified through the security assessment and take prompt steps to eliminate them or to reduce the risk as far as is reasonably practicable. A documented record must be maintained of any remedial action implemented and made available upon request to any police officer or an authorised officer of Manchester City Council.
- 11. The premises must have a documented security plan, which sets out counter measures to be implemented in response to a terrorist attack that incorporates the principles of 'Guide', Shelter' and 'Communicate' as appropriate in conjunction with relevant National Counter Terrorism Security Office (NACTSO) / Centre for the Protection of National Infrastructure (CPNI) guidance, and the purposes of those procedures and the necessity of following them must be understood by those carrying them out:
  - Guide Direct people towards the most appropriate location (invacuation, evacuation, hide)
  - Shelter Understand how your place or space might be able to lock-down and shelter people within it for several hours
  - Communicate Have a means of communicating effectively and promptly with users of your place and have staff capable of giving clear instructions. Also have the capability of integrating with any response or rescue operation by providing information such as building plans
- 12. Open containers of alcohol shall not be removed from the building.
- 13. All staff authorised to sell alcohol shall be trained in:
  - (i) Relevant age restrictions in respect of products
  - (ii) Prevention of underage sales
  - (iii) Prevention of proxy sales
  - (iv) Maintenance of the refusals log
  - (v) Recognising signs of drunkenness and vulnerability
  - (vi) How overservice of alcohol impacts on the four objectives of the Licensing Act 2003
  - (vii) How to refuse service
  - (viii) The premises' duty of care policy, understanding and dealing with situations involving vulnerable people, and incidents of harassment; and how to report issues of modern slavery and trafficking
  - (ix) Action to be taken in the event of an emergency, including the preservation of a crime scene and reporting an incident to the emergency services
  - (x) The conditions in force under this licence.

This training shall be documented and repeated at 6 monthly intervals. Training records shall be made available for inspection upon request by a police officer or an authorised officer of Manchester City Council.

14. A refusals record must be kept at the premises which details all refusals to sell alcohol. This record must include the date and time of the incident, the name of the staff member who refused the sale, and the reason the sale was refused. All entries must be made within 24 hours of the refusal. The record must be made available for inspection and copying within a reasonable time of a request by an officer of a Responsible Authority.

## B) Public Safety

- 1. The premises licence holder shall ensure that at all times when licensable activities are taking place, there is an appropriate number of competent person(s) able to administer first aid, that an adequate and appropriate supply of first aid equipment and materials is available on the premises, and that adequate records are maintained in relation to the supply of any first aid treatment.
- 2. Regular safety checks shall be carried out by staff.

- 3. Management shall liaise with the Fire Authority as necessary to ensure compliance with all necessary fire regulations.
- 4. Any and all of the following incidents must be noted including pertinent details and, as appropriate, reported promptly so that investigations can be made and action taken:
  - a. alleged crimes reported to the venue or by the venue to the police
  - b. ejections of patrons
  - c. complaints received
  - d. incidents of disorder
  - e. seizures of drugs, offensive weapons, fraudulent ID or other items
  - f. faults in the CCTV system, searching equipment or scanning equipment
  - g. visit by a responsible authority or emergency service
- 5. Incident logs (which may be kept electronically) must be kept at the premises for at least 6 months and must be made available on request to the police or an authorised officer of the licensing authority.
- 6. The premises shall maintain public liability insurance.
- 7. The premises shall have a documented Duty of Care policy for managing intoxicated and vulnerable customers and dealing with incidents of harassment at the premises. The policy shall also include provision for persons refused entry to the premises who are also considered vulnerable by staff.

#### C) The Prevention of Public Nuisance

- 1. Noise from the premises shall not be such as to cause a noise nuisance to occupants of nearby premises.
- 2. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
- 3. There shall be no noise or odours caused by the kitchen extraction equipment that gives rise to a nuisance.
- 4. The exterior of the building shall be cleared of litter at regular intervals.
- 5. Notices will be positioned at the exits to the building requesting customers to leave in a quiet manner.
- 6. All external doors and windows must be kept shut after 21:00, save for normal access and egress.
- 7. A Dispersal and Smoking Policy will be implemented and adhered to (see attached).
- 8. Customers shall only be permitted to smoke on Liverpool Road.
- 9. The emptying of bins into skips will take place internally at all times.
- 10. Refuse collections will not take place between 8pm and 8am.
- 11. All waste shall be properly presented and placed out for collection no earlier than 30 minutes before the scheduled collection times.
- 12. Deliveries to the premises will not take place between 8pm and 8am.

- 13. Delivery drivers will be requested to park for the purposes of making deliveries on Liverpool Road at the junction with Byrom Street. Delivery drivers will be instructed not to use Tonman Street for the purpose of making deliveries.
- 14. No entry shall be permitted to the licensed area after 23:00 on a Friday and Saturday.
- 15. The frontage of the licensed premises which faces Tonman Street shall be acoustically attenuated such as to ensure that noise does not escape so as to cause a nuisance to occupants of nearby noise sensitive premises.
- 16. The only access and egress point to/from the licensed area for persons who are not working elsewhere in the building in which the licensed area is located shall be on Liverpool Road.
- 17. All windows and doors on the Tonman Street frontage shall be closed no later than 8pm daily.
- 18. Staff shall not be permitted to access or egress the premises via any door on Tonman Street after 8pm daily.
- 19. The maximum capacity of the licensed area at any one time shall be 140 persons, excluding staff.

#### D) The Protection of Children From Harm

- The Challenge 25 scheme must be operated to ensure that any person who appears to be under the age of 25 shall provide documented proof that he/she is over 18 years of age. Proof of age shall only comprise a passport, photo card driving licence, an EU/EEA national ID card or similar document, an HM Forces warrant card, a card bearing the PASS hologram, or any electronic or biometric age verification technology approved by the licensing authority.
- 2. The premises shall display prominent signage indicating that the Challenge 25 scheme is in operation.
- 3. The premises shall display prominent signage indicating that it is an offence to buy or attempt to buy alcohol for a person who is under 18 and for a person under the age of 18 to buy or attempt to buy alcohol.
- 4. Staff training will include the Challenge 25 Policy and its operation. In particular, staff shall be trained to take such action as is necessary to prevent the sale of alcohol to persons over the age of 18 where those customers are engaged in the distribution of alcohol to persons under the age of 18. The training must be given to a new member of staff before they commence employment and all staff must receive refresher training every 6 months.

## DISPERSAL POLICY

- 1. At the end of the evening management and staff will assist with the orderly and gradual dispersal of patrons.
- 2. Staff Members (including SIA registered door staff, when employed) will advise patrons to leave the premises quickly and quietly out of respect for neighbours.
- 3. Notices will be displayed requesting our customers to leave quietly and in an orderly manner out of consideration to neighbours and their attention will be drawn to these notices by members of staff.
- 4. Management and staff will ensure the removal of all bottles and drinking receptacles from any patron before exiting the premises (this does not apply in the case of alcohol sold for the purpose of consumption off the premises).
- 5. Management and staff will actively discourage our customers from assembling outside the premises at the end of the evening.
- 6. A suitable member of staff or door staff (when employed) will be visible at each public entrance/exit to control the dispersal, to remind people to leave quietly, and to prevent patrons from re-entering the premises.

## **SMOKING POLICY**

- 1. Any outside area used by customers wishing to smoke shall be clearly delineated and covered by the CCTV system which will be installed at the premises.
- 2. The smoking area shall be monitored by staff or door staff (when employed) regularly when it is in use.
- 3. The area will be cleaned regularly.
- 4. Suitable receptacles shall be provided for smokers to dispose of cigarette butts.
- 5. Signs will be displayed in the area requesting customers keep noise to a minimum.
- 6. Patrons who disregard signage and verbal instructions regarding noise will be asked to move inside and/or leave the premises.
- 7. Open containers of alcohol shall not be permitted to be taken beyond the boundary of the smoking area.